

**TE AHUREI  
TOI O TĀMAKI**

4—21 MĀEHE 2021

**AUCKLAND  
ARTS FESTIVAL**

4—21 MARCH 2021

**Auckland Arts Festival 2021 Specific Covid-19 Ticketing Terms & Conditions**

1. We ask you to play your part and not attend an Auckland Arts Festival (AAF) performance if the following applies to you or any members of your group:
  - You have COVID-19 or are awaiting the results from a COVID-19 test
  - You are currently subject to a 14-day isolation period
  - You are feeling unwell with symptoms associated with COVID-19 (e.g. fever, cough, sore throat, shortness of breath, sneezing/running nose, loss of sense of smell and/or taste)
  - You have come into close contact with any known or suspected case of COVID-19 in the past 14 days
2. A refund may be authorised by AAF due to any of the reasons outlined in Clause 1. If your booking is as part of a group, you are of course very welcome to pass your ticket on to another friend or family member.
3. In the event AAF needs to cancel a performance due to COVID-19, you will be entitled to a full refund.
4. You agree that we may have to share your personal data with the Ministry of Health for the purposes of contract tracing.
5. The primary ticket purchaser (account holder) is responsible for knowing the contact details of all attendees in their group (including their full name, contact email and contact phone number). In the event the primary ticket purchaser is contacted directly by the Ministry of Health for the purposes of contact tracing, they must make these details available to the Ministry of Health for that purpose.
6. By entering the venue, you agree to comply with all COVID-19 related instructions displayed at your performance venue at the time. Failure to do so may mean you will be removed from the venue.

To get in touch regarding exchanges or to apply for a refund due to COVID-19, you need to contact your point of purchase.

If you purchased your AAF tickets from a Ticketing Agency, please contact the agency directly.